DWADLAS (PTY) LTD

MEMBERSHIP TERMS AND CONDITIONS

Version 1.0 | Effective: [DATE]

Registration No: 2026/823393/07 | **Website:** dwadlas.co.za | **Email:** info@dwadlas.co.za | **WhatsApp:** 063 048 0371

1. Definitions

In these Terms:

"DWADLAS" means DWADLAS (Pty) Ltd, Registration No. 2026/823393/07.

"Member" means a person who has applied for and been accepted into DWADLAS membership and whose membership is active.

"Membership Fee" means R200.00 per month, inclusive of VAT where applicable.

"Cash Drop Programme" means the facilitation programme described in clause 6, under which Members may participate as delivery drivers for cash requested by members of the public through participating e-hailing platforms.

"Security Programme" means the facilitation programme described in clause 7, under which Members may access PSIRA registration support, accredited security training, firearm competency training, and firearm licence application assistance.

"Platform Partner" means an e-hailing platform with which DWADLAS has an arrangement.

"Financial Services Provider" or "FSP" means a licensed financial services provider or payment provider through which card acceptance and settlement are facilitated.

"Benefits" means the member benefits listed in clause 5.

"Insurer" means the registered long-term insurer underwriting the group funeral cover benefit.

2. Nature and Scope of DWADLAS's Role

2.1 DWADLAS is a facilitator. DWADLAS connects Members with Platform Partners, Financial Services Providers, PSIRA, accredited training providers, security agencies, and Insurers. DWADLAS does not:

(a) employ Members, or guarantee any Member any volume of work, trips, or cash deliveries;

(b) operate an e-hailing platform, or control the dispatch, matching, pricing, or suspension decisions of any Platform Partner;

(c) hold, transport, or take custody of any Member's or customer's cash;

(d) accept deposits, hold client funds, or act as a bank or payment service provider;

(e) act as an insurer, or underwrite any benefit;

(f) issue, sell, store, or transfer any firearm;

(g) issue, approve, or influence the outcome of any firearm licence application, PSIRA registration, or competency certificate;

(h) guarantee the approval of any application, or the issue of any licence or certificate, by PSIRA, SAPS, or any other authority.

2.2 No employment relationship. Nothing in these Terms creates an employment relationship between DWADLAS and a Member. A Member participates in the programmes as an independent contractor and remains subject to the terms of the Platform Partners they operate on.

2.3 No guarantee of income. Membership does not guarantee work, income, or access to any specific platform. Earnings depend on the Member's own activity, vehicle, availability, location, and the decisions of Platform Partners and customers.

3. Eligibility

To be eligible for membership, an applicant must:

3.1 be at least 18 years of age and legally entitled to work in South Africa;

3.2 hold a valid South African identity document or a valid permit entitling them to work;

3.3 hold a valid driver's licence for the class of vehicle used;

3.4 hold a valid Professional Driving Permit (PrDP) where required for the platform or service;

3.5 be registered as an active driver on at least one Platform Partner;

3.6 have a vehicle that is roadworthy, registered, licensed, and compliant with the requirements of the relevant Platform Partner and any applicable law;

3.7 hold a bank account in their own name with a South African bank, capable of receiving card settlement;

3.8 consent to the verification checks described in clause 4;

3.9 pass DWADLAS's vetting process, which is conducted at DWADLAS's sole discretion.

4. Vetting and Ongoing Verification

4.1 An applicant consents to DWADLAS conducting identity verification, criminal record checks, driving licence and PrDP validation, vehicle and registration validation, PSIRA status checks, and financial account verification.

4.2 An applicant consents to DWADLAS requesting and receiving information from Platform Partners, PSIRA, SAPS, the Insurer, and Financial Services Providers as necessary to verify eligibility and maintain programme integrity.

4.3 Membership is conditional on continued compliance. A Member must notify DWADLAS within 7 days of any change to their licence status, PrDP status, PSIRA status, vehicle, platform account status, criminal record, or banking details.

4.4 DWADLAS may conduct re-verification at any time, and will conduct scheduled re-verification at least every 12 months.

4.5 Failure to satisfy or maintain vetting requirements may result in suspension or termination under clause 9.

5. Membership Fee and Benefits

5.1 Membership Fee. The Membership Fee is R200.00 per month, payable in advance, by the payment method selected at registration.

5.2 What the Membership Fee covers. The Membership Fee provides access to:

(a) the Cash Drop Programme (clause 6);

(b) the Security Programme (clause 7);

(c) 2 × DWADLAS branded t-shirts per membership year;

(d) driver funeral cover up to R20,000.00 (clause 8);

(e) the promotional package (clause 5.6).

5.3 What the Membership Fee does not cover. The Membership Fee does not cover, and is entirely separate from:

(a) the cost of accredited security training, firearm competency training, firearm licence application fees, SAPS fees, PSIRA registration fees, or the purchase price of any firearm;

(b) vehicle costs, fuel, insurance, or maintenance;

(c) platform commissions charged by Platform Partners;

(d) any fine, penalty, or cost incurred by the Member.

5.4 T-shirts. Two branded t-shirts are issued per membership year, in standard sizes, subject to availability. T-shirts are issued only to Members in good standing and are not redeemable for cash. Unissued t-shirts do not accumulate beyond one membership year and do not convert to a credit on termination.

5.5 Funeral cover. The funeral cover benefit is provided by the Insurer under a group policy and is subject to the terms, conditions, exclusions, waiting periods, and claims process of that policy. The Member is bound by the Insurer's policy terms. DWADLAS does not underwrite, guarantee, or pay any benefit itself. The full policy summary will be provided to the Member on request and must be provided before the Member's first premium is applied to cover.

5.6 Promotional package. The promotional package consists of access to partner offers, discounts, and campaign benefits communicated by DWADLAS from time to time. Promotions are discretionary, time-limited, subject to availability and partner terms, and carry no guaranteed monetary value. DWADLAS may change, suspend, or withdraw any promotion at any time.

5.7 Fee changes. DWADLAS may change the Membership Fee on 30 days' written notice. A Member may cancel before the change takes effect and will not be charged the new fee.

5.8 Non-payment. If the Membership Fee is unpaid for 7 days after the due date, membership is suspended and programme access and benefits are suspended. If unpaid for 30 days, membership is terminated. Reinstatement requires payment of all arrears and, at DWADLAS's discretion, re-vetting.

6. Cash Drop Programme — Specific Terms

6.1 Facilitation only. DWADLAS facilitates the relationship between the Member, Platform Partners, and Financial Services Providers. The Member's participation as a delivery driver is governed by the Platform Partner's own terms, which the Member must accept separately.

6.2 Transaction cap. Cash requested and delivered under the programme is capped at R3,000.00 per transaction. This cap is set by the programme and may be changed by DWADLAS, a Platform Partner, or a Financial Services Provider.

6.3 Cash float. A participating Member must maintain sufficient cash in hand to fulfil requests they accept, and must not accept a request they cannot fund from their own available cash. The cash float is the Member's own money. DWADLAS does not lend, advance, or hold float.

6.4 Card acceptance and settlement. Card acceptance, authorisation, and settlement are provided by a Financial Services Provider. The Member must hold a valid merchant or entrepreneur account with the relevant provider and a functioning card acceptance device where required. Settlement timelines and fees are governed by that provider's terms.

6.5 Device custody. Where a card acceptance device is issued to a Member, the device remains the property of the issuing bank or provider. The Member must:

(a) use it only for programme transactions;

(b) keep it secure and in good working order;

(c) report loss, theft, damage, or malfunction immediately;

(d) return it on termination, or on request, to the location DWADLAS directs.

Failure to return a device may result in the Member being liable for its replacement cost under the issuing provider's terms.

6.6 Customer conduct. A Member must treat customers lawfully, respectfully, and without discrimination, and must not demand, solicit, or accept any payment outside the programme's defined fees.

6.7 No work guarantee. DWADLAS does not guarantee any number of cash drop requests. Request volume depends on customer demand, the Member's location, availability, and Platform Partner dispatch.

7. Security Programme — Specific Terms

7.1 Facilitation only. DWADLAS coordinates access to PSIRA registration support, accredited security training, firearm competency training, and firearm licence application assistance. The training, assessment, certification, licensing, and approval are performed and determined by accredited training providers, PSIRA, and SAPS — not by DWADLAS.

7.2 Individual application. Every firearm licence is applied for and issued to an individual applicant by SAPS under the Firearms Control Act 60 of 2000. The Member must personally meet all requirements, including competency certification, demonstrated need, criminal record clearance, and approved safe storage. DWADLAS cannot guarantee approval, cannot expedite approval, and cannot influence the outcome.

7.3 No firearm supply. DWADLAS does not sell, supply, store, transfer, or deliver firearms. Any firearm is acquired by the Member from a licensed dealer, after the Member's licence has been issued, in accordance with the Act.

7.4 Instalment plan. The training and facilitation package may be paid by weekly instalments over a maximum period of 6 months. Instalments are payment for training and facilitation services, not for a firearm.

(a) Instalments must be paid in full before the Member is referred to the firearm licence application stage, unless DWADLAS agrees otherwise in writing.

(b) The instalment plan is a payment arrangement for services. Where the arrangement constitutes credit under the National Credit Act 34 of 2005, it will be administered in compliance with that Act, or through a registered credit provider, or by payroll deduction where lawful. A Member will be told in writing which structure applies before they sign up.

(c) Failure to pay instalments may result in suspension of programme access and, where applicable, referral for collection.

7.5 No guarantee of PSIRA registration. PSIRA registration is determined by PSIRA. A Member with a criminal record, a disqualifying circumstance, or incomplete documentation may be refused registration regardless of training completed. Fees paid to third parties for training already delivered are not refundable by DWADLAS.

7.6 Compliance with law. A Member must at all times comply with the Firearms Control Act, PSIRA regulations, and all applicable law relating to the carriage, storage, and use of firearms and the conduct of security services. DWADLAS may suspend or terminate membership immediately on becoming aware of any breach.

7.7 Regulatory change. If PSIRA, SAPS, or any authority changes the rules governing security officers or firearm carriage, DWADLAS will adjust the programme accordingly. DWADLAS is not liable for any loss arising from such change.

8. Funeral Cover Benefit — Specific Terms

8.1 The funeral cover benefit is provided under a group funeral policy arranged by DWADLAS with the Insurer. The Member is a covered life under that policy, not a policyholder.

8.2 Cover begins only once the Insurer has accepted the Member for cover and the Member's premium contribution has been applied. Waiting periods, age limits, exclusions, and claims requirements apply as set out in the Insurer's policy.

8.3 Cover ends when membership ends, when the Membership Fee is unpaid and membership is suspended or terminated, or when the group policy ends — whichever occurs first.

8.4 Claims must be submitted to the Insurer (or to DWADLAS as administrator, where directed) within the period stated in the policy, with the documentation the Insurer requires.

8.5 The Member must disclose any information the Insurer requires accurately and fully. Non-disclosure may void the benefit.

8.6 DWADLAS does not underwrite the benefit and is not liable for any decision of the Insurer to decline a claim.

9. Suspension and Termination

9.1 Termination by the Member. A Member may cancel at any time by written notice to info@dwadlas.co.za or via WhatsApp on 063 048 0371. Cancellation takes effect at the end of the paid month. No pro-rata refund is given for a partial month.

9.2 Suspension or termination by DWADLAS. DWADLAS may suspend or terminate membership immediately, with written notice, if the Member:

(a) fails vetting or re-verification;

(b) loses a licence, PrDP, PSIRA status, or vehicle compliance;

(c) provides false or misleading information;

(d) is suspended or removed by a Platform Partner;

(e) is accused of, charged with, or convicted of a crime involving violence, dishonesty, robbery, theft, fraud, or a firearm offence;

(f) engages in fraud, cash shortfalls, chargeback abuse, or device misuse;

(g) fails to return a device;

(h) breaches these Terms or the lawful instructions of DWADLAS;

(i) brings the programme into disrepute.

9.3 Consequences of termination. On termination:

(a) programme access and benefits end immediately;

(b) funeral cover ends in accordance with clause 8.3;

(c) any device must be returned within 5 business days to the location DWADLAS directs;

(d) outstanding instalments for services already rendered remain payable;

(e) unissued t-shirts and unused promotions are forfeited.

9.4 No refund on termination for cause. Where membership is terminated for cause under clause 9.2, no refund of the Membership Fee is payable.

10. Member Obligations and Conduct

A Member must:

10.1 conduct themselves lawfully, honestly, and professionally at all times;

10.2 not misrepresent themselves as an employee, agent, or representative of DWADLAS, any Platform Partner, any bank, or any security company beyond the scope of their actual role;

10.3 not use DWADLAS branding, the t-shirts, or programme materials to imply authority they do not have;

10.4 not carry a firearm unless lawfully licensed and compliant with all applicable law;

10.5 not consume alcohol or any intoxicating substance while performing programme services, or operate a vehicle under the influence;

10.6 keep their contact details, banking details, and vehicle information current;

10.7 cooperate with any investigation by DWADLAS or a partner into a complaint, incident, or discrepancy;

10.8 comply with the Protection of Personal Information Act 4 of 2013 in handling any customer information they receive.

11. Data and Privacy

11.1 DWADLAS collects, holds, and processes personal information for the purposes of vetting, programme administration, benefits administration, compliance, and communication.

11.2 DWADLAS may share a Member's information with Platform Partners, Financial Services Providers, PSIRA, SAPS, the Insurer, and training providers, to the extent necessary for the purposes above.

11.3 A Member may request access to, or correction of, their personal information by contacting info@dwadlas.co.za.

11.4 DWADLAS will retain information for as long as membership is active and thereafter for the period required by law.

12. Limitation of Liability

12.1 DWADLAS's role is facilitation. To the maximum extent permitted by law, DWADLAS is not liable for:

(a) any act or omission of a Platform Partner, customer, Financial Services Provider, Insurer, training provider, PSIRA, SAPS, security agency, or other Member;

(b) any loss of income, loss of work, suspension by a Platform Partner, or failure to obtain a licence, competency certificate, or PSIRA registration;

(c) any loss, theft, or shortfall of cash carried by a Member;

(d) any loss, theft, or damage to a Member's vehicle, device, or property;

(e) any indirect, consequential, or special loss.

12.2 To the extent that DWADLAS is found liable, its total liability to a Member in respect of any claim is limited to the Membership Fees paid by that Member in the 3 months preceding the claim.

12.3 Nothing in these Terms excludes liability that cannot lawfully be excluded.

13. Disputes and Complaints

13.1 A complaint must be submitted in writing to info@dwadlas.co.za with sufficient detail for investigation.

13.2 DWADLAS will acknowledge a complaint within 5 business days and respond substantively within 20 business days.

13.3 If a dispute is not resolved, the parties will attempt mediation before litigation. These Terms are governed by South African law, and the courts of South Africa have jurisdiction.

14. General

14.1 Entire agreement. These Terms, together with the policy summary of the Insurer and any programme-specific addendum signed by the Member, constitute the entire agreement between the parties.

14.2 Amendments. DWADLAS may amend these Terms on 30 days' written notice. Continued membership after the effective date constitutes acceptance.

14.3 Severability. If any clause is found unenforceable, the remainder remains in force.

14.4 No waiver. Failure to enforce a right is not a waiver of it.

14.5 Notices. Notices to a Member are sent to the email address or WhatsApp number on record. Notices to DWADLAS must be sent to info@dwadlas.co.za.

ACKNOWLEDGEMENT

I confirm that I have read and understood these Terms; that I understand DWADLAS is a facilitator and not my employer, insurer, bank, credit provider, or firearm supplier; that I understand no licence, registration, cover, or income is guaranteed; and that I accept these Terms.

Name: _____ ID Number: _____

Signature: _____ Date: _____

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